



## 90 Night Tryout

Some people adjust to a new mattress faster than others. We want to be sure you have the time to get your best night's sleep, every night. So, when you buy from us, we give you 90 nights to try sleeping on your new mattress.

### Here's how it works:

Buy a Tempur-Pedic® mattress in our store, or over the phone. We'll deliver your mattress and set it up in your home. Sleep on our new mattress for 30 nights to get used to the amazing comfort and support it offers. If you're not happy in the first 90 days after your purchase, call us. Our staff will work with you to answer your questions and resolve your concerns. If we can't find a way to make you happy, we'll take the mattress back and reimburse your purchase price, less the return processing, shipping costs and any Free Gift with Purchase allowances.

## Why do we offer a tryout period?

Everybody responds differently to a new mattress. Most people love their new Tempur-Pedic mattress right away, but some take a bit longer. After years of sleeping on another mattress, you may need time to adjust to the better support and alignment of a Tempur-Pedic mattress. We know that most people ultimately love sleeping on Tempur-Pedic mattresses\*—we want to make sure you're one of them.

## 90 Night Tryout details

The 90 Night Tryout is exclusive to Tempur-Pedic brand, and covers new mattresses purchased direct from us, or by phone. The trial applies to Tempur-Pedic mattresses priced \$1299 or higher and does not apply to adjustable or non adjustable bases or foundations. Items sold as clearance, closeout, demonstration, or floor sample are also not eligible.

A one-time \$99 manufacturer's retrieval fee and a standard delivery fee of \$199 will be required paid along with any adjustments made for Free Gifts with Purchase. This is due prior to processing your request for exchange or return. Additional delivery/pick-up fees over and above our standard \$199 fee will be charged for out of area pick-ups, based off mileage out of our delivery zone.

A one-time re-selection or return for refund will be allowed under the following conditions:

- Must be slept on a minimum of 30 nights.
- Return/Re-selection paperwork and fees must be submitted and paid in full prior to the 90<sup>th</sup> night.
- All returned pieces must be in sanitary and stain-free condition.
- A Back Store approved mattress protector product must be used on mattress during entire comfort trial period.
- A re-delivery/pick-up fee will be charged based on your location. Minimum \$199. See store associate for details.
- Any sale price on original purchase may not be honored.
- Special promotional financing terms may not be offered or available.
- Lease to own programs are not eligible for return for refund.

Excluded Items (Non-returnable) ± :

- Adjustable or Non-Adjustable bases or foundations.
- Pillows, cushions or travel products.
- Mattress protectors, pillow protectors and bed linens

\* In studies, 95% of owners report they are satisfied with their Tempur-Pedic mattress.

± These items are covered under specific return policies and are not covered under this 90 Night Tryout. See complete return policy for details.

I have read and understand the above guidelines regarding the 90 Night Tryout.

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Customer Signature

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Date